



Water Committee Agenda
March 18, 2026
8:30 A.M.

Note: This meeting will take place in the Administrative Conference Room located at 140 Stonewall Avenue, Suite 100, Fayetteville, Georgia 30214.

Call to Order

Acceptance of Agenda

1. Approval of the January 14, 2026 Water Committee Meeting Minutes
2. Collegiate Paddle Sports Association
3. System Updates
4. Director's Report
5. Public Comment
6. Committee's Comments

Adjournment



Water Committee Minutes
January 14, 2026
8:30 A.M.

Committee Members Present: Bryan Keller, Chair; Environmental Management Director
Vanessa Tigert, Vice-Chair; Water System Director
Steve Rapson, County Administrator
Jim Poff, Citizen Representative
William Yarde, Citizen Representative

Absent: Jeff Hill, Chief of Fire & Emergency Services
Vacant, Citizen Representative

Committee Non-Voting Members: Dennis Davenport, County Attorney
Aaron Capelouto, Arcadis
Eric VanDeventer, Arcadis

Staff Present: Susan Lee, Water Production & Operations Manager
Carrie Gibby, Business Operations Manager
Emily Larrimore, Laboratory & Compliance Specialist
Ben Martin, Plant Maintenance Manager
Lindsey Choisnet, Engineering Technician

Call to Order

The meeting was called to order by Chair Bryan Keller at 8:31 A.M.

Acceptance of Agenda

Bryan Keller moved to add two items at the beginning of the agenda: to vote in a new Chair and Vice-Chair for the 2026 calendar year. Vanessa Tigert seconded the motion. The motion passed unanimously.

1. Election of Water Committee Chair for the 2026 calendar year
Vanessa Tigert nominated Bryan Keller to remain as Chair of the Water Committee for the 2026 calendar year. Steve Rapson seconded. The motion passed unanimously.
2. Election of Water Committee Vice Chair for the 2026 calendar year

Steve Rapson nominated Vanessa Tigert as Vice-Chair of the Water Committee for the 2026 calendar year. Jim Poff seconded. The motion passed unanimously.

3. Approval of the October 29, 2025 Meeting Minutes
Vanessa Tigert moved to approve the minutes from the October 29, 2025 meeting. Jim Poff seconded. The motion passed unanimously.

4. System Updates

Plant Operations

Ben Martin presented an overview of the completed Lake Kedron Telescoping Valve Project, which improves water quality by allowing operators to adjust the depth at which water is withdrawn from Lake Kedron before flowing into Lake Peachtree.

The telescoping valve provides operational flexibility to select intake depth as conditions change, supporting long-term water supply operations and improving raw water quality. The project is expected to reduce treatment challenges related to algae, taste, odor, and iron.

Emily Larrimore provided additional context on anticipated water-quality benefits and noted that measurable results will be evaluated over time, with meaningful data expected during the late spring and summer months. She will return to the Water Committee with findings once sufficient monitoring data is available.

Susan Lee advised that Lake Peachtree has an unused treatment capacity of approximately 4.5 million gallons per day due to prior taste and odor issues. While carbon treatment will still be required, the telescoping valve is expected to reduce the amount of carbon needed for taste and odor control.

Ms. Lee also provided updates on other Plant Operations projects, including:

- The chemical systems upgrade, which is nearing completion of the design phase.
- The Supervisory Control and Data Acquisition (SCADA) project, which will allow improved pacing and remote control of coagulant feed pumps.
- The Crosstown Generator Project, which is anticipated to be completed by the end of 2026 or early 2027. Groundbreaking is expected once Atlanta Gas Light installs the gas feed, anticipated in the next quarter.

Business Operations

Carrie Gibby provided updates from the Customer Support division. Customer-facing hours are now 8:00 AM – 4:00 PM. The Water System transitioned its third-party payment provider from Paymentus to Tyler Payments, and in-office payment processing now accepts credit card payments.

Through the MyWaterHub customer portal, customers can now schedule payments, view consumption, and staff can see payments in real time. Previously, payment processing data was available on a next-day basis.

Ms. Gibby also noted that staff are currently working on the annual Water Loss Audit, which is due March 1, with the goal of completing the audit prior to the start of the budgeting process.

Field Operations

Ms. Gibby reported that the Water System currently does not have a Field Operations Manager, Field Operations Assistant Manager, or Foremen. To support day-to-day operations, Ms. Gibby and Ms. Tigert have temporarily relocated to the Field Operations building in Peachtree City.

Staff have implemented a new process to identify, prioritize, and assess potential leaks and communicate expected response timelines to customers. Over the past two months, approximately 40 potential emergency leaks have been investigated and prioritized.

Ms. Gibby outlined how staffing constraints can impact response times, particularly when crews are addressing higher-priority main breaks affecting larger service areas. Interviews have recently been conducted to hire additional technicians. Within Infrastructure Maintenance, only one employee currently has substantial institutional knowledge, and that employee is expected to retire within the next 18 months.

Ms. Gibby also shared that assistance from Public Works, Building & Grounds, and the Water Plant Maintenance Department has expanded on-call coverage, reducing staff on-call rotations from every third week to approximately every eleventh week.

5. Director's Report

Ms. Tigert advised that the Water System continues to advertise to fill one Citizen Representative vacancy on the Water Committee.

Ms. Tigert also discussed ongoing efforts to address recurring leaks, including evaluating Pressure Reducing Valve (PRV) replacements and system pressure issues in areas such as the Peachtree City zone. She noted that the Water System has budgeted approximately \$130,000 for a hydro stop insertion valve system, which includes equipment and manufacturer-provided training. Training is anticipated in late February, with installation to be performed by staff under manufacturer oversight.

Ms. Tigert added that a PRV was recently installed in the Village Park area to address repeated water main breaks.

6. Public Comment

No action taken.

7. Committee's Comments

Steve Rapson recognized Bill Holland for his four years of service as a citizen representative on the Water Committee. Staff are preparing a token of appreciation

to acknowledge his service.

Adjournment

Vanessa Tigert moved to adjourn the January 14, 2026 Water Committee meeting. Steve Rapson seconded the motion. The motion passed unanimously.

The January 14, 2026 Water Committee meeting adjourned at 9:24 A.M.

Lindsey Choisnet, Water Committee Clerk

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TOP 25 CUSTOMERS

FEBRUARY 2026



AGE OF METER	CUSTOMER NAME	SERVICES OR LOCATION	TOTAL USAGE (GAL)	TOTAL REVENUE	PREVIOUS YEAR MONTHLY REVENUE	REVENUE CHANGE % *
05.01.2024	CITY OF FAYETTEVILLE (WHOLESALE)	5 SERVICES	19,527,902	\$61,762.90	\$47,192.57	31%
	TOWN OF TRILITH	403 SERVICES	3,166,006	\$17,574.82	\$16,829.69	4%
01.07.2024	PIEDMONT HEALTHCARE	4 SERVICES	2,556,332	\$8,470.55	\$8,097.66	5%
	FAYETTE COUNTY BOE	35 SERVICES	2,354,818	\$9,020.00	\$9,461.24	-5%
02.14.2024	HOSHIZAKI AMERICA	618 HWY 74 S	1,925,650	\$6,266.05	\$4,810.61	30%
04.27.2024	FAYETTE PAVILION	5 SERVICES	1,831,346	\$6,074.32	\$4,884.68	24%
07.18.2024	UNIVERSAL ENVIRONMENTAL SERVICES	3 SERVICES	1,753,151	\$5,733.19	\$9,925.89	-42%
02.22.2024	RETREAT AT PEACHTREE CITY	1600 BARBERRY LN	1,456,270	\$4,796.15	\$3,661.84	31%
04.22.2024	MARNELLE MHP	1512 W HWY 54	1,424,020	\$4,640.02	\$5,655.88	-18%
06.17.2024	BALMORAL VILLAGE	450 S PEACHTREE PKW	1,419,190	\$4,630.18	\$3,794.65	22%
04.24.2024	SHILOH MHP	100 SHILOH DR	1,374,820	\$4,481.10	\$3,546.11	26%
02.28.2024	CAMDEN APARTMENTS	100 MERRICK DR	1,373,520	\$4,575.07	\$4,360.63	5%
07.30.2024	QUALITY TECHNOLOGY SERVICES (QTS)		1,140,959	\$7,601.61	\$4,965.33	53%
03.20.2024	THE GREENS AT BRAELINN	100 PEACHTREE STATION CIR	936,595	\$3,071.40	\$2,992.54	3%
02.26.2024	ABERDEEN WOODS CONFERENCE CENTER	201 ABERDEEN PKW	853,850	\$2,804.14	\$1,847.54	52%
10.03.2024	HEARTIS FAYETTEVILLE PARTNERS	936 W LANIER AVE	703,106	\$2,360.80	\$2,426.40	-3%
03.21.2024	RETREAT AT KEDRON VILLAGE	100 HYACINTH LN	668,840	\$2,252.75	\$2,010.15	12%
04.09.2024	THE GREENS AT PEACHTREE CITY	1000 STEVENS ENTRY	612,170	\$2,017.74	\$1,625.49	24%
01.05.2024	SIGVARIS, INC.	1119 S HWY 74	594,887	\$1,976.60	\$1,888.70	5%
04.28.2024	TOGWOTEE VILLAGE	2 SERVICES	591,900	\$1,998.47	\$2,147.10	-7%
05.29.2024	FAYETTEVILLE CENTER FOR NURSING AND HEALING	110 BRANDYWINE BLVD	576,640	\$1,902.98	\$1,216.31	56%
02.16.2024	TWIGGS CORNER CONDOMINIUMS	200 TWIGGS CORNER	571,140	\$1,885.21	\$1,733.53	9%
06.17.2024	BRAELINN VILLAGE	5 SERVICES	551,099	\$1,895.60	\$1,604.45	18%
03.19.2024	ROCKAWAY SENIOR CENTER	200 ROCKAWAY RD	539,950	\$1,871.10	\$2,016.13	-7%
	FAYETTE COUNTY BOC	25 SERVICES	511,861	\$2,443.63	\$2,118.16	15%
GRAND TOTAL:			49,016,022	\$172,106.38	\$150,813.28	14%